

BATTERY SERVICE

TYPE	RRP inc. VAT	WARRANTY
Battery Service	£72.00	12 months

Our battery service package: Visual inspection of the movement, electronic testing of the movement, replacement of the power cell and gaskets, ultrasonic cleaning of the case and bracelet, pressure and vacuum testing to the manufacturer’s specification, time testing for 24 hours.

PARTIAL REPAIRS

TYPE	RRP inc. VAT	WARRANTY
Partial Repair	From £72.00	12 months *

Our Partial Repair Package: Visual inspection of the movement, replacement of a specific part, ultrasonic cleaning of the case and bracelet, testing of watch functionality, pressure and vacuum testing to manufacturers specification, time testing for 24 hours. **Warranty will be provided for the specific parts replaced only, no guarantee on the movement. Pressure and water testing will only be guaranteed if requested and all seals are replaced as part of the repair.*

COMPLETE SERVICE

MOVEMENT TYPE	RRP inc. VAT	WARRANTY
Quartz	£333.00	24 months
Quartz Chronograph	£450.00	24 months
Mechanical	£450.00	24 months
Mechanical Chronograph	£657.00	24 months
Complication & Vintage**	Send for Estimate	24 months

***Vintage Watches are defined as pre year 1990. All electronic and quartz watches pre year 2000 may also be subject to estimate.*

Our Service Package*: Full disassembly of the movement with any worn/damaged parts replaced. Cleaning and rebuilding of the movement, lubrication, new cell (if applicable), new gaskets, pressure testing to the manufacturer’s specification where applicable, light refinishing of the case and bracelet, ultrasonic cleaning. Aesthetic, functionality testing, time testing for 48 hours. Plates, rotors, and aesthetic items are excluded from the service price and will be estimated separately if required. Any casing components and rusty parts will be subject to separate estimate. * Service package may vary dependant on the watches age, model, and condition.

AESTHETIC OPTIONS

TYPE	RRP inc. VAT
Case Refurbishment	£140.00
Case & Bracelet Refurbishment	£200.00
Laser Filling & Case Repair	From £85.00 + Refurbishment Fee

What can be refinished?

Stainless steel, yellow and rose gold, silver, and titanium. White gold and platinum can also be refinished but will be subject to estimate as it may require rhodium plating once refurbished and this cannot be assessed until we receive the watch. These repairs may take longer to complete. Laser welding offers high quality invisible filling on stainless steel, gold, platinum and silver. This allows refinishing without compromising the integrity and original form of the case or bracelet. *Note: Gold plated items cannot be refinished/refurbished.*

ALL PRICES ARE SUBJECT TO INSPECTION AND ESTIMATE

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Estimates

Mandatory items must be undertaken as they affect the integrity and functionality of the watch. If a mandatory item is refused, we will not service and warranty the watch.

Optional items are for aesthetic purposes only, they will not affect the performance of the watch and are at the owner's discretion.

Admin, P&P

All watches are returned by Royal Mail Special Delivery at an additional charge, in addition to the repair or diagnostic fee. If you wish to use a different courier for the return of your watch, this can be arranged but additional fees will apply.

All international customers will be responsible for organising the delivery of the watch and collection of the watch once the repair is completed at their cost. Any tax or duties will be the responsibility of the customer to pay.

Warranty

We will rectify any defects arising from our service work provided defects are reported to us as soon as reasonably possible, and within the provided warranty period. We reserve the right to invalidate any warranty provided if repairs are performed by persons not authorised by us to take such action. Provision of the warranty will be free of charge. We will decide at our absolute discretion whether provision of the warranty will be in the form of a repair or the replacement of a part of the watch.

Limit of Warranty

The provision of services under warranty neither extends the terms of the warranty nor sets in motion a new warranty period. The provisions of this warranty do not extend to defects caused by general wear and tear, accident, negligence, or lack of care; or component parts that are expected to require periodic replacement.

Full terms and conditions are available on the website www.swisstimeservices.com