

Partial Repairs:

Type	RRP Inc. VAT	Warranty
Partial Service Non-Chronograph	£87.00	12 Month warranty
Partial Service Chronograph	£87.00	12 Month Warranty

Our Partial Repair Package: Visual inspection of the movement, replacement of seals, ultrasonic cleaning of the case and bracelet, testing of watch's functionality, pressure and vacuum testing to manufacturers specification, Aesthetic, and performance check. Casing components such as Helium valve and crown are subject to separate estimate.

Complete Service:

Movement Type	RRP Inc. VAT	Warranty
Automatic	£480.00	12 Month Warranty
Automatic with Complication (including Chronograph)	£525.00	12 Month Warranty
Mechanical Chronograph with complication	£610.00	12 Month Warranty
Haute Horology	Est.	12 Month Warranty
Vintage	Est.	12 Months Warranty

Vintage Watches are defined as out of collection pre year 2006.

Haute Horology is defined as Tourbillon, perpetual calendar and minute repeater models and are subject to inspection.

Our Service Package: Full stripping of the movement with any worn parts/damaged parts replaced. Cleaning and rebuilding of the movement, lubrication, gaskets, water resistance testing to manufacturers specification, light refurbishment of the case and bracelet, ultrasonic cleaning, aesthetic, time, and functionality testing. Plates and rotors are excluded from the service price and will be estimated separately if required. Any casing components and rusty parts will also be subject to separate estimate.

Aesthetic Options:

Type	RRP Inc. VAT	What can be Refinished?
Case	£130.00	Stainless Steel, Yellow and Rose Gold, Silver, and Titanium. White Gold and Platinum can also be refinished but will be subject to estimate as it may require Rhodium plating once refinished and this
Case + Bracelet	£220.00	cannot be assessed until we receive the watch and may take longer to complete. Laser welding offers high quality invisible filling on stainless steel, gold, platinum, silver, and titanium. This allows refurbishment without compromising the integrity and original form of the case or bracelet.
Laser Filling + Case Repair	From £85.00 + Refinishing Fee	

Estimates: Mandatory items must be undertaken because these affect the integrity and functionality of the watch. If a mandatory item is refused, we will not service and warranty the watch.

Optional items are aesthetic issues and will not affect the performance of your watch and are at the owner's discretion.

P&P: All watches are returned by Royal Mail Special Delivery at £15 Inc. VAT in addition to the repair or diagnostic fee. If you wish to use a different carrier for the return of your watch this can be arranged but additional fees will apply.
All international customers will be responsible for organising the delivery of the watch and collection once the work is completed.

Warranty: We will rectify any defects arising from any service provided by us provided you report such defects to us as soon as reasonably possible. In respect of a partial repair service, within 12 months of the date of purchase; or in respect of a full service, within 24 months of the date of purchase. We reserve the right to invalidate the warranty if repairs are performed by persons not authorised by us to take such action. Provision of the warranty will be free of charge. We will decide in our absolute discretion whether provision of the warranty will be in the form of a repair or the replacement of a part of the watch. Evidence of purchase must be provided and any replaced parts pass into our ownership. Limit of warranty. The provision of services under warranty neither extends the terms of the warrant nor sets in motion a new warranty period. The provisions of this warranty do not extend to defects caused by general wear and tear, accident, negligence, or lack of care; or component parts that are expected to require periodic replacement.

Stonebridge House, Main Road, Hawkwell, Essex SS5 4JH.
Email:info@swisstec.co.uk

Tel:(01702) 543800