

2023

Battery Service with Water Resistance Testing:

Type	RRP Inc. VAT	Warranty
Battery Service	£125.00	12 Months Warranty

Our Battery Service Package: Visual inspection of the movement, electronic testing of the movement, replacement of the power cell and gaskets, ultrasonic cleaning of the case and bracelet, pressure and vacuum testing to manufacturers specification, time testing for 24 hours.

Partial Repairs:

Type	RRP Inc. VAT	Warranty
Partial repair	From £55.00	12 Months Warranty on the part(s) replaced and the water resistance.

Our Partial Repair Package: Visual inspection of the movement, replacement of a specific part such as a crown, ultrasonic cleaning of the case and bracelet, testing of watch's functionality, pressure and vacuum testing to manufacturers specification, time testing for 24 hours.

Complete Service:

Movement Type	RRP Inc. VAT	Warranty
Quartz	£435.00	24 Months Warranty
Mechanical	£675.00	24 Months Warranty
Mechanical Chronograph	£970.00	24 Months Warranty
Complication & Vintage	Est.	24 Months Warranty

***All watches pre year 2000 may be subject to estimate and may need to be sent to Switzerland for repair or restoration. ***

Our Service Package: Full stripping of the movement with any worn parts/damaged parts replaced. Cleaning and rebuilding of the movement, lubrication, new cell, gaskets, water resistance testing to manufacturers specification, light refurbishment of the case and bracelet, ultrasonic cleaning, aesthetic, time and functionality testing. Plates and rotors are excluded from the service price and will be estimated separately if required. Any casing components and rusty parts will also be subject to separate estimate.

Aesthetic Options:

Type	RRP Inc. VAT	What can be Refinished?
Case	£140.00	Stainless Steel, Yellow and Rose Gold, Silver and Titanium.
Case + Bracelet	£195.00	White Gold and Platinum can also be refinished but will be subject to estimate as it may require Rhodium plating once refinished and this cannot be assessed until we receive the watch and may take longer to complete.
Laser Filling + Case Repair	From £85.00 + Refinishing Fee	Laser welding offers high quality invisible filling on stainless steel, gold, platinum, silver and titanium. This allows refurbishment without compromising the integrity and original form of the case or bracelet.

Estimates: Mandatory items must be undertaken because these affect the integrity and functionality of the watch. If a mandatory item is refused, we will not service and warranty the watch.

Optional items are aesthetic issues and will not affect the performance of your watch and are at the owner's discretion.

P&P: All watches are returned by Royal Mail Special Delivery at £15 Inc. VAT in addition to the repair or diagnostic fee. If you wish to use a different carrier for the return of your watch this can be arranged but additional fees will apply.

All international customers will be responsible for organising the delivery of the watch and collection once the work is completed.

Warranty: We will rectify any defects arising from any service provided by us provided you report such defects to us as soon as reasonably possible. In respect of a partial repair service, within 12 months of the date of purchase; or in respect of a full service, with 12 months of the date of purchase. We reserve the right to invalidate the warranty if repairs are performed by persons not authorised by us to take such action. Provision of the warranty will be free of charge. We will decide in our absolute discretion whether provision of the warranty will be in the form of a repair or the replacement of a part of the watch. Evidence of purchase must be provided and any replaced parts pass into our ownership. Limit of warranty. The provision of services under warranty neither extends the terms of the warrant nor sets in motion a new warranty period. The provisions of this warranty do not extend to defects caused by general wear and tear, accident, negligence or lack of care; or component parts that are expected to require periodic replacement.

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